

2013 NCPA Digest

200 Rx's / Day	FTE	Individual Productivity
Pharmacists	1.5	133/day
Technicians	3.3	60/day
Owners	1.5	90/day (if owner is a working pharmacist)

The reason pharmacists increased productivity is better than technicians is because their Rx check is visual. Technicians are hands on: counting, pouring, entering, insurance, drive-up window, Rx synchronization, compounding and customer care interaction. No OTC clerks included in this example.

2013 J & D Pharmacy (old work stations with no carousel or bags)

Date	Rx's per Pharmacist	Rx's per Technician	Increased Pharmacist Productivity	Increased Technician Productivity
7-29-13 (Mon) <i>Total filled 679</i>	679*	75	430%	36%
8-22-13 (Thur) <i>Total filled 349</i>	175**	50	37%	- 9%
8-27-13 (Tues) <i>Total filled 567</i>	284**	81	44%	47%
9-03-13 (Tues) <i>Total filled 828</i>	414**	92	223%	67%

**one pharmacist; **two pharmacists*

2014 J & D Pharmacy (new work stations with carousel and bags)

Date	Rx's per Pharmacist	Rx's per Technician	Increased Pharmacist Productivity	Increased Technician Productivity
5-27-14 (Tues) <i>Total filled 698</i>	698*	99	445%	138%
7-1-14 (Tues) <i>Total filled 512</i>	256**	85	150%	54%
7-5-14 (Sat) <i>Total filled 184</i>	184*	92	43%	70%
7-7-14 (Mon) <i>Total filled 592</i>	296**	99	181%	80%

**one pharmacist; **two pharmacists*